

Last Updated: 14 July 2025

1. Introduction

Welcome to Applied Science Tutoring ("we", "our", "us"). By accessing and using our online tutoring services, you agree to comply with and be bound by these Terms of Use ("Terms"). If you do not agree with these Terms, please do not use our services.

2. Services

Applied Science Tutoring provides online tutoring services ("Services") to users ("you", "your"). Our Services include one-on-one and group online tutoring sessions, educational resources, and other related activities.

3. Eligibility

To use our Services, you must:

- Be at least 18 years old or have the consent of a parent or guardian if under 18.
- Provide accurate and complete registration information.
- Agree to comply with these Terms.

4. Account Registration

When you create an account with us, you must provide accurate and complete information. You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account.

5. Use of Services

You agree to use our Services for lawful purposes only. You must not:

- Engage in any activity that is harmful, fraudulent, or illegal.
- Use the Services to transmit any harmful or disruptive content.



- Interfere with or disrupt the Services or related networks.
- Attempt to gain unauthorised access to any part of the Services.

We use third-party platforms to deliver some of our services. By using our services, you also agree to the terms of these providers:

• Wix: Wix Terms of Use

Lessonspace: <u>Lessonspace Terms of Service</u>

GoDaddy: <u>GoDaddy Legal Agreements</u>

6. Payments and Refunds

Fees: You agree to pay all applicable fees for the Services you use. Full payment is required at the time of booking.

Refunds: You are entitled to a full refund if you cancel a session at least 24 hours in advance. Refunds will not be issued for late cancellations or no-shows.

7. Cancellations and Rescheduling

- **Cancellations:** You may cancel a session up to 24 hours in advance for a full refund. Cancellations within 24 hours may result in a full or partial charge.
- **Rescheduling:** You may reschedule a session at least 24 hours in advance without any additional charges.

8. Tutor Conduct

Tutors are required to:

- Agree and confirm the time, frequency and duration of the tuition sessions with you.
- Discuss the structure of support with you.
- Deliver professional, respectful tutoring.



- Provide Student's feedback at the end of every lesson
- Maintain confidentiality of all shared personal information.
- Comply with our Safeguarding Policy and Code of Conduct.

9. User Conduct

Users are required to:

- Be respectful and courteous during sessions.
- Follow tutor instructions and engage appropriately.
- Not share inappropriate, offensive, or disruptive content.

10. Intellectual Property

All content and materials provided, including text, graphics, logos, and software, are the property of Applied Science Tutoring or our licensors. You may not reproduce or distribute any content without written consent.

11. Privacy

We are committed to protecting your personal data. Please refer to our [Privacy Policy] for full details on how your information is used and stored.

12. Data Protection and Safeguarding

We comply with UK data protection laws (UK GDPR and Data Protection Act 2018). All student information is handled securely and confidentially. We also adhere to strict safeguarding procedures to ensure the wellbeing and safety of all learners.

13. Limitation of Liability



To the fullest extent permitted by law, Applied Science Tutoring shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including loss of profits, data, or other intangible losses arising from:

- · Use of or inability to use the Services
- Unauthorised access or data breaches
- Service interruptions or technical issues

14. Indemnification

You agree to indemnify and hold harmless Applied Science Tutoring, its affiliates, officers, and employees from any claim, liability, or expense (including legal fees) arising out of your breach of these Terms.

15. Modifications to Terms

We reserve the right to modify these Terms at any time. Changes will be posted on our website and apply immediately. Continued use of the Services indicates acceptance of the updated Terms.

16. Governing Law

These Terms are governed by English law. You agree to the jurisdiction of the courts of England and Wales. If you are based in Northern Ireland or Scotland, you may also bring proceedings in your local jurisdiction.

17. Contact

If you have any questions or concerns about these Terms, please contact us at: **Email:** appliedsciencetutoring@outlook.com

18. Agreement and Signature

By signing below, you confirm that you have read, understood, and agree to these Terms of Use.



| Parent/Guardian Name (if under 18): | |
|-------------------------------------|--|
| Student Name: | |
| Signature: | |
| Date: | |